

# MOBILY OFFER TERMS AND CONDITIONS FOR AMAZON PRIME

#### 1. ELIGIBILITY

To be eligible for a free trial or a bundle, add-on or promotional offer for an Amazon service through Mobily, you must: (a) be a Mobily customer in good standing; and (b) subscribe or enter into a contract for XStream Bundles. If you are an existing Amazon subscriber to the applicable Amazon service, or if you are a business customer, you are not eligible for these Amazon subscriptions through Mobily. You cannot use more than one (1) free trial offer during any 12 months period.

#### 2. ACTIVATION:

After you sign up for a free trial, bundle, add-on or promotional offer for an Amazon service through Mobily, we will send you an email or SMS text with a link to activate your subscription. You will have 30 days from the date your activation email or text is sent to you to activate the offer or promotion. After 30 days, the activation link will expire. The link will direct to sign up for your mobile plan with Mobily and accept the applicable terms and conditions for the plan. The link will also redirect you to the Amazon website to login or set up your Amazon account.

#### 3. BILLING:

Once you have subscribed to the Amazon service, your subscription fees for the first 1 month(s) will be paid by Mobily if you received a promotional offer. Amazon's standard subscription rate is currently 16 SAR per month. If you wish to continue subscribing to the Amazon service after the 1-month free trial period, the standard Amazon subscription charges will apply. Mobily will charge you a monthly subscription fee of 16 SAR starting on the 2<sup>nd</sup> month and every succeeding month thereafter for the Amazon Prime as part of your monthly bill unless and until you cancel your subscription to the Amazon service.

If you received a bundle, add-on or promotional offer, Reseller will charge you a monthly subscription fee of [fill in applicable number] for the Amazon Service as part of your monthly bill unless and until you cancel your subscription to the Amazon service. The usual Mobily payment terms will apply.



Please note that you must have or open an Amazon account to use and sign-up for your Amazon subscription, and that your Amazon account and subscription are governed by agreements with Amazon, including Amazon's Conditions of Use, the Amazon.com Privacy Notice, Amazon Video Terms of Use, Amazon Music Terms of Use, Amazon Photos Terms of Use, Kindle Store Terms of Use and others ("Amazon Terms"). [Use hyperlinks to Amazon terms of use.]

## 4. TERMINATING BY US:

Mobily may revoke your Amazon subscription, at our sole discretion without notice to you, if we suspect any fraudulent activity, misuse of your subscription or violation of these terms or any applicable law by you. No refund will be given in case of revocation.

### 5. **MOBILY SUPPORT**

Customer inquiries relating to your mobile plan performance or to billing or payment for Amazon services on your Mobily account should be directed to Mobily at <a href="https://www.mobily.com.sa/wps/portal/web/footer/privacy-policy">https://www.mobily.com.sa/wps/portal/web/footer/privacy-policy</a>

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